

Welcome to our holiday home In 't groene woud!

These house rules give you an indication of how we would like you to treat our holiday home and its inventory.

We have established some house rules. These are intended to ensure you have a pleasant and carefree stay. It also helps us, also in the future, to offer our holiday home in the same way to you and other guests.

We ask you to observe these regulations. And we wish you a pleasant stay!

FACILITIES

1. **What is present on arrival?** The beds are neatly made with sheets and duvet. The bathroom is equipped with a bathmat and hand soap. At the other sinks, a bathmat is also provided. In the kitchen, you will find dishcloths, tea towels, towels and a scouring pad. In the storage room we provide a mop and 2 microfibre cloths. Furthermore, we provide a service package consisting of: all purpose cleaner, dishwasher detergent, dishwasher cubes, use of oil, pepper and salt, coffee filters, kitchen roll and rubbish bags. If you have requested bath linen as well, these (1 large and 1 small towel) will be present in the rooms.
2. Please only and always use the **linen** with which the beds are made upon arrival. Should you fail to do so, the cleaning costs for pillows, duvets and mattresses may be charged to you.
3. If you wish to have **bed linen and/or bath linen changed** during your stay, please let us know. We will be happy to do this for you at the rates mentioned below:
 - Bed linen €10 per bed
 - Bath linen (1 large and 1 small towel) €5 per set,
 - Bath mat €2 per mat,
 - Kitchen linen (6 kitchen towels, 2 hand towels, dish towel) €6 per set,
 - Towel toilet €1,5 each.
4. For **babies, toddlers and pre-schoolers** we provide on request a cot, baby bath, changing pad, potty or play ring and high chair. Plates, cups and cutlery for children are standard in the kitchen cupboards.

5. **Do not move furniture** between rooms, as this can cause unnecessary damage and wear and tear to furniture and walls.
6. We have provided comfortable garden furniture outside, so we ask you **not to move the furniture from inside to the outside**. Highchairs can be placed outside. Please put them back inside in the evening or when it rains. Of course, you can eat outside and use crockery and cutlery.
7. Please **do not open rooms that are locked with keys**, the objects stored in these rooms are intended for private use.
8. Otherwise, you may use all of the things that are in the holiday home or belong to it. The **clear inventory list** will help you to find what you need and to put them back. We ask you to treat the house and its contents with care, so that future guests can also enjoy this beautiful place.
9. **Ovens, coffee machines, refrigerators and freezers** are to be left clean and tidy by the tenants.
10. It is **forbidden to use a fryer, gourmet set or similar** in the house. Only the appliances that are present in the kitchen may be used.
11. Please **do not pour any grease** into the sink or the draining board.
12. When you leave, all dishes should be done and we also ask you to empty the **dishwasher** and put everything back in the cupboards.
13. Do not forget to clean up or take away any **food you have brought with you**.
14. The **BBQ** must be left in a clean state after use (clean grids, remove ashes). All materials for this are present.
Replace the protective cover after the barbecue has cooled down sufficiently.
15. In the house is **WIFI/wireless internet** available. This use is free of charge. The password will be given upon arrival.
The use of the internet during the rental period is the sole responsibility of the tenant. All internet traffic is registered to our IP address, illegal downloading is prohibited.
16. The **key to the house** is handed over to the person responsible for the booking at the beginning of the stay. Upon departure the key must be left in the place agreed upon by us.
If the key is lost, €50 will be deducted from the deposit.

ECO FRIENDLY

1. Because **electricity, water and gas** are included in the rent, we still ask you to be aware of them and not to waste them unnecessarily.
2. If you leave the holiday home during the day, or when you leave, remember to **close windows and doors carefully**.
3. We try to be an environmentally friendly holiday home. Therefore, we ask our guests to **sort their waste properly**:
 - Paper, cardboard and glass in the plastic bins provided in the storage container outside.
 - PMD (list is provided at the bins) in the blue bag in the container.
 - Residual waste: tie up the grey refuse bag tightly and place it in the storage container outside.
 - Vegetable and fruit waste (NO animal waste, dairy waste or cooked food waste) may be put in the compost bin at the back of the garden.
 - We provide 1 grey and 1 blue rubbish bag. Additional rubbish bags can be delivered and will be charged at €1 each.

RULES OF LIVING

1. The **maximum number of persons** (9 persons + 1 baby) may not be exceeded, also because of the legal fire regulations. If this is established, access to the house may be denied without claiming a refund of the rent.
2. The property may **never be sublet**. If you rent the house for a certain period, it is assumed that you and the group will use the house for the entire period.
3. The **tenant remains primarily responsible** for the holiday home during the stay and must inform his fellow tenants of the rules.
4. It is **strictly forbidden to smoke** in the holiday home. If you smoke in the garden, please throw the cigarette ends in the ashtray provide outside. It is also forbidden to use drugs or other hallucinogenic substances (such as laughing gas) in the house or on the private grounds of the house.
5. **Pets are not allowed** in our holiday home, either inside or in the garden.
6. It is **not allowed to make a fire in the garden**. It is also not allowed to burn wood in the BBQ.
7. Please **respect the plantings** in the garden, especially the trees, which are protected. Placing tents or windbreaks in the garden are strictly forbidden.
8. It is **forbidden** to use the holiday home **to organize parties and/or drinking parties, student parties, bachelor parties, etc.** In the event of infringement, the rental period will be terminated without the tenant having any right to recover the remaining rent.

9. It is strictly **forbidden to use the holiday home as a film or photo location for professional and/or commercial purposes** unless prior written permission has been granted by the owner of the property.
10. The **final cleaning is included** in the rental price. This is in case the house is left in a normal state. If not, It will be deducted from the deposit (€25/hour).

FIRE SAFETY AND EMERGENCY PROCEDURES

1. The **household fire regulations, the position of emergency exits and fire extinguishers** are checked before the house is occupied.
2. On the ground floor, the mezzanine and the first floor, there is a printout of the **floor plan** showing fire extinguishers and emergency exits.
3. **Stairs, corridors and doors** should be kept clear to allow quick and easy evacuation of the building. Interior doors leading to an emergency exit should not be locked or barred.
4. There is a **first aid kit** in the cupboard above the sink in the laundry room.
5. **Own electrical appliances** must be technically sound and may not overload the electrical installation.
6. There is **no fixed telephone** in the building. A list of necessary and useful numbers is available with the house rules.
7. Keeping **fireworks** in the house and lighting them around the house is strictly prohibited.
8. Lighting **candles** in the house is not permitted, only those provided with the holders are allowed.

DAMAGE

1. The tenant acknowledges having read **the description and the inventory of the property**. On arrival, the owner or his representative will give you a short tour of the property and show you around. Please inform us as soon as possible and **within 4 hours after check-in**, of any damage or missing items from the inventory. Let us know if you need assistance. Our phone number is present in the holiday home, so we can quickly solve any imperfections.
2. Nobody will deliberately damage anything in the house, but it can happen to anyone that something breaks. We would appreciate it if you would **report any damage promptly** so that we do not discover it only after your departure. The house is checked for defects and missing items before new guests arrive, as they too should be able to enjoy a comfortable holiday.
3. **The owner is not responsible** for
 - Accidents inside or outside the holiday home

- Theft, loss or damage during or as a result of your stay in our holiday home.
 - Damage caused by situations of force majeure.
4. **The tenant is severally liable** for all loss and/or damage to the holiday home, the garden and its furnishings (inside and outside), if this is the result of acts or omissions by the tenant, fellow tenants or third parties who are in the house with the tenant's consent (visitors). Costs for this damage will be deducted from the deposit. Costs higher than the deposit will be charged to the tenant.

Thank you for your respect.
We wish you a pleasant stay!

Jochen, Sofie, Mette-Marie, Marthe & Mies



Uw gegevens vallen onder de wet op de privacy en zullen dus uitsluitend gebruikt worden voor vakantiewoning In 't groene woud.